



Helping Children & Their Families

2009 Annual Report

mission

The Mission of Aviva is to provide a comprehensive range of diverse and culturally sensitive therapeutic and educational programs to help children-at-risk and emotionally distressed, abused and neglected adolescents and their families function more effectively as individuals and within the family.

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A Message from the Board Chair and President/CEO

Greetings,

We are pleased to present Aviva Family and Children's Services' 2009 Annual Report. Throughout our almost 100-year history, the agency which was once known as the Ida Strauss Day Nursery and later as Hamburger Home, has evolved and now provides an array of comprehensive mental health programs to the Los Angeles Community.

We have grown considerably from an organization which provided a single service, to an agency recognized for its high caliber social service, educational and mental health programs. Our social service and mental health programs are nationally accredited through the Council on Accreditation. Aviva High School is accredited through the Western Association of Schools and Colleges. These accreditation processes are rigorous and assure our consumers and supporters that our programs meet the highest standards of professional practice.

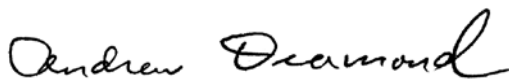
This year was another outstanding year for the agency in service to our clients. One particular highlight was the completion of the Wallis Annenberg Center renovation. After four-and-a-half years, on September 9th, more than 75 Aviva friends and supporters came together to celebrate its rededication. Among the guests were Mayor Antonio Villaraigosa and Supervisor Zev Yaroslavsky who spoke and presented proclamations. The renovation of our historic Hollywood mansion, which serves as a home and safe haven for 36 abused and neglected adolescent girls, was spearheaded by the dynamic and talented Barbara Lazaroff, restaurateur and president of Imaginings Design. It was truly a community effort and we thank all the donors who heard our plea for support to update our home.

We thank you for your interest in Aviva Family and Children's Services, and if you are not yet a member of our "family," we welcome your participation.

Sincerely,



Wendy Wolf
Chair



Andrew Diamond, LCSW
President



Wendy Wolf
Chair



Andrew Diamond, LCSW
President

Residential Care

“When I first got to Aviva I was scared and I didn’t know what to expect. I did not like the fact that I was going to be in a house with a whole bunch of girls....But in the end, I can honestly say that Aviva helped put my broken family back together.”

Heidi, 17

When a teenage girl arrives at the door of Aviva’s Wallis Annenberg Center, it is often her last chance to heal and turn her life around. Aviva is all that stands between a life that may include institutionalization, welfare and homelessness...and a hopeful future.

The majority of the girls have suffered horrendous physical abuse, sexual abuse and/or abandonment. Due to an unstable home life, exposure to violence, and days filled with apathy or chaos, many of these girls were placed in a series of

foster or group homes, which failed to meet their needs. Thirty-six adolescent girls who reside full-time at Aviva for a period of six-to-18 months receive a unique 24-hour psychotherapeutic, safe environment. Our treatment model gives the girls a structured program that addresses their social, behavioral and educational problems throughout the entire day. Every day events and interactions are therapeutically designed for the purpose of enhancing social skills and building confidence.





Aviva High School

"They made me feel comfortable, welcomed, and most of all happy to actually be in school."

Vanessa, 17

Aviva High School (AHS) is the only special education school in Los Angeles providing therapeutic and educational services targeted to high-risk and troubled adolescent girls. AHS is a state-certified nonpublic high school serving students who have a history of school failure, truancy, suspensions, and/or expulsions. Most of our students are referred from the Los Angeles Unified School District (LAUSD). We have a maximum enrollment of 84 students, whose ages vary from 12-20 and whose grades range from

7th through 12th. The special needs of our students are addressed more successfully in a close-knit environment with a 6:1 student-to-teacher ratio. Aviva maintains a 100% passage rate of the California High School Exit Exam for our seniors as compared to approximately 20% for LAUSD special education students. Aviva is proud of the success of our students; all of our graduates go on to post-secondary vocational programs, community colleges, and/or full-time employment.

Foster Family and Adoption Agency

“The transition into foster care was made easier because of Aviva’s staff. They reached out to me by offering assistance in any way possible. Being placed in a loving foster home with structure and stability and the opportunity to be a part of a nurturing family, gave me a chance to start all over.”

Nancy, 16

At Aviva, we believe that a healthy family is the foundation of a child’s emotional well-being. Our foster family agency seeks to find families for children who are among the most vulnerable and neglected in the county. By limiting the size of the caseloads, Aviva’s social workers are able to provide weekly home visits, diligent oversight and support to the foster children and their foster families. We are always there

for our families with guidance, education and 24-hour on-call support. Often times, our foster parent(s) want to adopt the children we place with them. As a licensed adoption agency, we can make dreams come true for both the child and the parent(s).





Early Enrichment Services

SAFE (Student Aftercare for Enrichment) was created to meet Los Angeles' need for affordable daycare and tutoring programs for families who have a limited annual income. The majority of our families are recent immigrants, many from Russia who speak little or no English. Our diverse staff at Gardner Elementary School in Hollywood provides nutritional snacks and enrichment activities, assuring parents that their children's safety and well-being are addressed while much-needed homework assistance is provided.

First 5 LA is part of California's commitment to helping parents prepare their children for school in their first five years of life. Aviva believes that families create the first learning environment for their children, and that parents are their children's first teachers. Our highly qualified staff work with families by providing information and resources to aid in the children's physical, social, emotional, and cognitive development.

Community Mental Health Programs

"I looked to the Wraparound program for help. I had made mistakes that caused me to go to jail and I wasn't there for my son. He was starting to do the same things I had done...missing school...hanging with wrong people. When I got out I promised to do better and get help for us both. Without the Wraparound staff I don't know if we would be doing so good. I am working and my son's grades are A's and B's. He knows he can count on me now."

Eduardo, father to Mario, 15

Wraparound Services is designed to work with youth who are in danger of being removed from their home setting. A team of trained staff works intensively with the child and family members to address critical behavioral problems and try to stabilize the home situation in order to preserve the family.

Therapeutic Behavioral Services (TBS) places trained staff, known as coaches, in a one-on-one relationship with the teenager. This method allows the staff to see and manage, in a positive and non-reproaching manner, the behaviors that have been identified as needing improvement.





Community Mental Health Programs

Since Michael's father died eight months ago, he has been having nightmares and is very angry all the time. Before, he was so sweet to his baby sister, but now he hits her when she takes his toys. I was a mess and just wanted to sleep all the time. I finally got the help we all needed when my son's teacher gave me a card for Aviva. I didn't call at first, but soon I knew I needed help. Our counselor, Adriana, was wonderful. She helped us all but especially my son. He is learning to handle his grief and anger. We are all still very sad, but Adriana gave us hope.

Gloria, mother to Michael, 6

Outpatient Mental Health Services is available to low income families living in the city of Los Angeles. Teams of qualified professionals develop plans and goals to resolve the specific problems facing the child and/or family.

School-Based Services has therapists traveling to school sites to give at-risk students the clinical, emotional and behavioral support needed to succeed academically and maintain positive performance at school. Our therapists work directly with the teachers and school staff to address each student's individual needs.

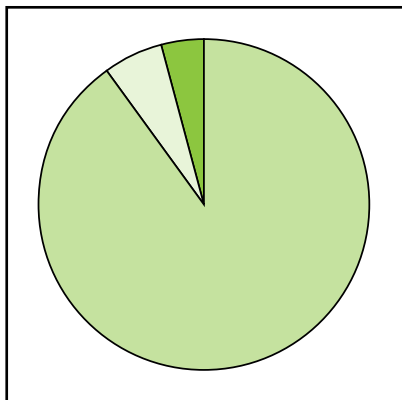
Income and Expenses

Hamburger Home, Inc., d/b/a Aviva Family and Children's Services

Statement of Activities

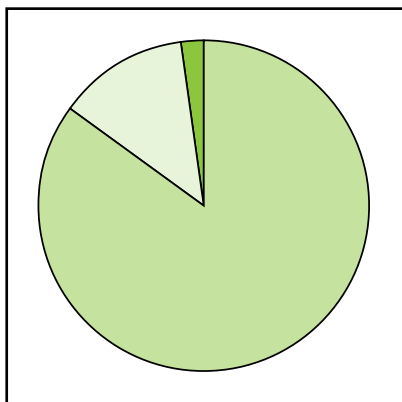
For the Year Ended December 31, 2007

Income – \$13,649,478



 Program Services	\$12,273,930
 Fundraising	\$808,125
 Investments & Other	\$567,423

Expenses – \$13,426,224



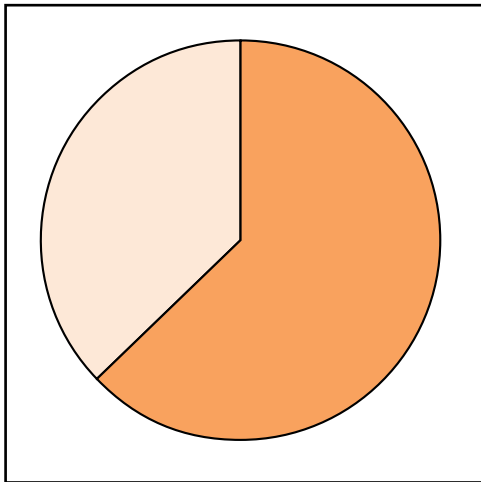
 Program Services	\$11,384,411
 Administration	\$1,774,058
 Fundraising	\$267,755

	Unrestricted	Temporarily Restricted	2008 Total	2009 Total
Public support and revenue				
Program service fees	\$11,642,772	—	\$11,642,772	\$11,173,720
Special events, net of expenses of \$218,456	430,806	—	430,806	205,438
Contributions	377,319	408,830	786,149	1,145,929
Interest income	131,557	—	131,557	202,609
Miscellaneous	38,070	—	38,070	28,707
Gain on investments	397,796	—	397,796	(780,376)
Net assets released from restriction	631,158	(631,158)		
Total revenue and support	\$13,649,478	(\$222,328)	\$13,427,150	\$11,976,027
Expenses				
Program services	11,384,411	—	11,384,411	11,071,792
Administration	1,774,058	—	1,774,058	1,729,079
Fundraising	267,755	—	267,755	251,467
Total expenses	13,426,224	—	13,426,224	13,052,338
Changes in net assets	223,254	(222,328)	926	(1,076,311)
Net assets, beginning of year	4,906,194	667,597	5,573,791	6,650,102
Net assets, end of year	\$5,129,448	\$445,269	\$5,574,717	\$5,573,791

Clients Served

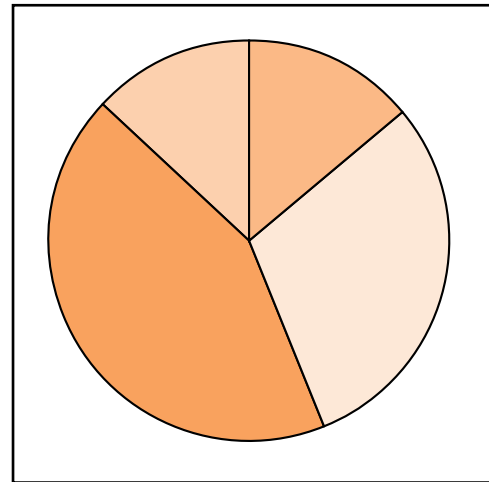
Aviva Family and Children's Services provided services to over 1392 individual clients along with 4872 of their family members. This brings the total to 6264 children and family members served, a record number.

Gender



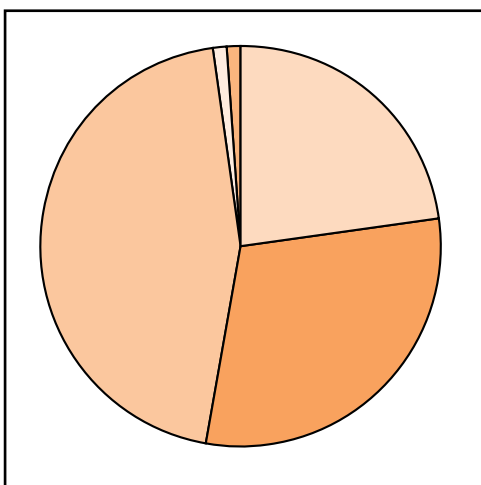
- Male 63%
- Female 37%

Age



- 0-5 Yrs 14%
- 6-12 Yrs 30%
- 13-17 Yrs ... 43%
- 18-24 Yrs ... 13%

Ethnicity



- Latino 45%
- African-American 30%
- Caucasian 23%
- Asian-Pacific Islander 1%
- Other 1%

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